

2025 DEALER INFORMATION REMINDERS

- **New Breeds:** For our 2025 season we will be offering the Buff Brahma (brown egg layer) as RTL's and the Silkies as day old sold non-sexed only.
- **Changes:** Olive RTL's will be available with the Variety RTL's in March/April and September. Ciara will not be offered for our 2025 season either as day old or RTL.
- **REMINDER: ORDER DEADLINE for ready-to-lays** will be **Thursday noon** while the day olds **Friday noon**. Confirm with your customers BEFORE the THURS/FRI order deadlines to allow us the time needed to make these changes, or we will have to apply a late cancellation fee.
- **LATE CANCELLATIONS:** We will do what we can to change or cancel orders however, the "late order addition" or "late cancellation fee" may apply (see Dealer Information booklet).
- **Crate Policy:** We have made a few minor changes to the crate policy. Please see your Dealer Information Booklet for update details.
- **Form 300's:** You only need to complete a Form 300 (familyfoodgrower.ca) for orders that have meat chicks as your customers require this form when bringing their chickens to a processor/butcher. **Form 300's are not required for layer chicks or RTL's.** CFO updated their website this fall. **CFO will no longer make allowance for chick losses. Therefore, a strict limit of 300 meat chicks per year applies.**
- Please **check the confirmations carefully** for ship dates. If we are sold out for the date on the order and an alternative date is not given we will automatically push the order to the next available date to secure the birds for the customer. *See our comments indicated in the email order confirmation.*
- **Second phone line** available for dealers only 519-574-2291. Not for customer use.
- **Email address for orders/communication:** orders@freyshatchery.com
- Please give every customer an **availability sheet** as it has important information on the reverse side for care in transportation, placement of poultry and care of raising day olds. Helpful information on **day old and ready-to-lay care** is available on our website under Our Poultry.
- We appreciate it when you **help our drivers unload** in order to keep them on time for all their delivery stops. Please be sure to lift the crates from the trailer to avoid injuries to the chicken's toes. Also note that your store's delivery time of day WILL NOT necessarily be at the same time of day on every delivery date.
- If you have **Artisan Growers** who order through your store please clearly mark on the order form their Artisan Grower Number. Reporting is done through the OBHECC website. See Dealer Information Booklet for more information.
- **Payment options:** We accept cash, cheque, e-transfer, direct deposit and credit card.